



**Grant County
Central Services**

P O Box 37
Ephrata WA 98823
(509) 754-2011 Ext-3276

To: Board of County Commissioners
Re: Contract with AT&T / Sourcewell

October 3, 2023

The County has used Brightly's "Safety Center" mobile application for several years. The software was initially created and managed by a company called "RockDove Solutions," Brightly was the integrator that pushed the app out to existing users of Brightly products.

Brightly notified customers of their intent to no longer promote or integrate it into its new offerings as Brightly grows its current maintenance products. They have notified all the app users that they will no longer provide access to it beginning in January 2024. Furthermore, they created a way for existing users to transition to the company that created and manages the product, RockDove Solutions.

Central Services sees a benefit in staying with the application and is asking the Board permission to sign an order form that will allow us to transition from "Safety Center" to "In Case of Crisis."

This agreement is like the previous one-year agreements that will be renewed on the Software Maintenance budget line. The reason for the request is that although the app is essentially the same except for a name change and a few other additional benefits, it is the same software we have been paying for, but it will now be with a different company. The yearly cost of this software is \$13,800 per year. This is \$2,800 higher than the current software but does provide additional benefits and significantly enhanced usability for the client.

Respectfully submitted,

Tom Gaines

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